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| **RISK RESPONSE PLAN** | | | | |
| **Project Name** | | | | |
| NG911 | | | | |
| **#** | **Risk** | **Risk Response** | **Description** | **Contingency Plan** |
| 1 | Breach of user’s emergency information | Mitigate | Fix the application to be more secure through incoming connections. | Stop all the services through firebase that caused the issue, depend on lower based connection with less communication during the call, until a normal base call 911 phone call reached. Solve the issue then get the functionalities back again. |
| 2 | Firebase server down | Mitigate | Host the firebase on our own server | Have a firebase local server running with the architectures and rules implemented. Start the server once the public Google server stops working |
| 3 | Video – Audio malfunctioning | Transfer | Use another package or write our own package | Have a backup package either ours or already given package, already implemented to act once the old package stops working. |
| 4 | Background service malfunctioning | Transfer | Get another package | Announce that the location service is not functioning, get another background service to do the functions intended. |